Hello perspective participant,

Thank you for attending Jewish Outdoor Escape 2018. Below is some information that will help you with the registration process. Please take the time to read all data.

Allow Time

- Expect to spend at least 20 minutes to 90 minutes registering for the event.
- We suggest you do not use a phone or small tablet for this process.
- Please REVIEW your activity options and figure out your choices for every day for the event BEFORE you start your actual registration.

Activity Checklist

- The <u>Activity Checklist</u> should help with your selection by providing scheduling details all in one place.
- Download the <u>Activity Checklist</u> from the <u>Attendee Info Page</u> on the Event Website.
- The registration system will not allow overlapping activity times. Confirm you do not double book yourself by selecting activities in the same time slot.
- This checklist is preliminary and subject to change pending
 - Number of people attending the event
 - Number of people attending an activity
 - Logistics
 - o Unforeseen issues

Event Website

- The website (<u>http://2018event.mosaicoutdoor.org</u>) has been updated to include everything you need to know about the event. There is a lot of data to fill in during the registration process and only 90 minutes to finish registering before your session times out. If that happens, you will lose all your work, and you will need to contact us to reset your access code before you can try to register again.
- We STRONGLY suggest you spend time looking over all the information on the event website before registration.
- Please look at ALL pages & links before asking the volunteer organizers any questions. We update the website with answers to cover questions that we forgot to include beforehand. Most of the issues people query us were asked previously, so it is almost certain that your questions are answered someplace on the website.

Activities

- Pick out all activities for each day by looking at all listings.
- This year, there will be a lot of in camp options to choose from as well. Please check out the "IN Camp" page
- Pick out alternate activities in case you get locked out of your primary choice.
- Understand the transportation options by going to the <u>Transportation Page</u> on the event website
- Understand your housing options by going to the <u>Accommodations Page</u> on the event website
- Volunteers are always welcome and needed to make this event happen. Check out the <u>Volunteering Page</u> to see how you can help us by volunteering.
- Kosher and other information is on the Food and Misc. Page

To Register

- 1. Go to the registration page of the event website to register.
- 2. You will find a link placed at the bottom of the registration page.
- 3. The link will send you to a RegOnline Registration page.
- 4. CLICK ON START A NEW REGISTRATION and scroll down after reading the information within.
- 5. Take time to read all the information on the next page.
- 6. Select your registration type of Member or Non-Member pending your status (see more information below).
- 7. Input your Advanced Deposit Discount ID if you have one. The ID will start with 106 or 107 or 108 followed by six other digits. **Only those people who paid an Advanced Deposit earlier this year will have this code.**

Select register type *	(Enter Advanced Deposit Discount Code	
	Member Details	Discount Codes start with:	
nter Advanced Deposit Discount ID Code	Non Member Details	106xxxxxx or 107xxxxx or 108xxxxxx	
	107777777		
	102222		

- 8. Input your Email Address twice.
- 9. Then click continue.
- 10. The system will ask for your password if you have used Regonline before.
 - a. <u>Note:</u> The administrators of this registration process cannot change your password. We can only send you an email for you to reset the password yourself. It is the same email you would receive by clicking on the "Forget password" link. Make sure to check your spam emails if you cannot find the email in the inbox. If you genuinely cannot get past this point, then try using a different email address as your ID for the event.
- 11. Continue with the registration form through the pages of the form.
- 12. Spend time filling the rest of the form and pages.
- 13. Once complete you should get a confirmation page email (again check spam mailbox if you cannot find the email in your inbox). Please keep this email in a safe place to refer to later.

Mandatory Fields

Only items with a red star to the left of the field are mandatory. Every page except the Activities Page has mandatory fields. You can skip through the registration to eliminate the time constraints by only entering the necessary fields. Just remember that all activities are first to register, first served. Therefore, do not wait long to log back in to select all your activities and fill in all the requested fields. Any delay will risk you locked out of activities of your choice.



PayPal Credit: Registration will require you to pay in full. There is always the option to pay by PayPal Credit to get interested free credit for six months, but you must sign up for this option before registering. You will then need to link your PayPal account to your PayPal Credit account before registering for a smooth process.

Check out <u>https://www.paypalcredit.com</u> for more info.

Membership Status

To qualify for "member" rates, you must be a member in good standing of one of the local clubs listed below. Nonmembers are very welcome. The non-member rate is \$50 more than the member rate. You are welcome to register as a member now and decide to join any of our local clubs later. Just make sure you are on the membership list when we contact the local clubs on or around August 10, 2018, to verify your member status. Anyone found not listed as a member of one of our local clubs by August 10th will be charged the \$50 non-member fee automatically. You will see the membership fee of any of the local club is cheaper than paying non-member up-charge fee.

Country	State / Province	Club
Israel	Jerusalem	Jerusalem Mosaic Hiking Club
Canada	Ontario	Mosaic Outdoor Club of Ontario
Canada	Ontario	Mosaic Outdoor Club of Ottawa
US	CA	Mosaic Outdoor Club of Greater Los Angeles
US	GA	Mosaic Jewish Outdoor Club of Georgia
US	MA	<u>Mosaic Jewish Outdoor Club of</u> Massachusetts
US	MD	Mosaic Outdoor Mountain Club of Maryland
US	NY/NJ/CT	<u>Mosaic Outdoor Mountain Club of Greater</u> <u>New York</u>
US	OH	Mosaic Outdoor Club of Northeast Ohio
US	OR	Portland Mosaic Jewish Outdoors Club
US	PA	Mosaic Outdoor Club of Philadelphia
US	TX	Jewish Outdoor Club of Central Texas

Mosaic Clubs

Internet Browsers

RegOnline, our registration system provider, does NOT support the following browsers:

- Google Chrome version 29 and below
- Mozilla Firefox version 26 and below
- Microsoft Internet Explorer version 10 and below
- Microsoft Internet Explorer Mobile 10 and below
- Apple Safari version 6 and below

RegOnline, HAS LIMITED SUPPORT with SAFARI and NO SUPPORT with AOL DESKTOP; people who use these browsers have had multiple problems ON THE LAST PAGE – for payment!! You won't be able to finish your registration! Therefore, we recommend you use only current versions of MS Internet Explorer, Google Chrome or Mozilla Firefox.

Advanced Deposit Discount

89 of you have placed an Advanced Deposit earlier this year to receive a \$20 discount when they register. Those 89 people have received a separate email with their Advanced Deposit Discount ID that will apply any rebates owed to them when they register. This ID is contained in that email and is the same as the confirmation ID when they registered. The ID is specific to their registration can only be used ONCE. They will need to get the code reset if they have any issues with they first try to register. Contact us by emailing <u>mailto:Event@MosaicOutdoor.org</u> if you have a problem using this code. A volunteer organizer will respond within 48 hours (or by Monday on weekends).

You will be charged a \$10 administration fee if you forget to apply the discount code when you register and then ask us to implement it for you. The charge is to cover our cost that Regonline charges to use your discount after the fact.

This discount code will credit you:

- \$50 you already paid
- \$20 Discount
- Any other discount to which you are entitled

You will see the discount applied to your bill on the confirmation page at the end of the registration process.

Advanced Deposit Discount Refund

- Your \$50 deposit is fully refundable until registration opens on June 12th
- After registration begins, the deposit is refundable less an \$11 processing fee. (You will receive a \$39 refund.)
- After July 31st, there are no refunds on the \$50 deposit.
- Once you are fully registered, the standard cancellation policy applies.
- Mosaic reserved the right to make appropriate and necessary changes to the refund schedule.

Please note, your \$50 deposit will NOT register you nor reserve you a spot for any activity nor premium housing. It only guarantees you \$20 off the registration price in effect when you register. You will need to register and pay any applicable fees for your activities during registration.